

Lottery Terms and Conditions

Version 4 December 2019

1. By entering Halton Haven Hospice Lottery, entrants agree to be bound by the following terms and conditions.
2. Halton Haven Hospice Lottery is promoted by and on behalf of Halton Haven Hospice registered in England & Wales Charity no. 702654, Company no. 2397402, as a Small Society Lottery under the Gambling Act 2005.
3. Halton Haven Hospice lottery is licensed and regulated by Halton Borough Council under licence number SL0112.
4. To enter the lottery, you must be resident in Great Britain and aged 16 (sixteen) years or over.
5. It is an offence to buy or purport to buy a lottery entry on behalf of anyone under the age of 16 (sixteen) years of age.
6. All lottery entries are priced at £1 per qualifier or £4 p/m therefore giving each player 4 chances within one month's lottery draw.
7. Each lottery number is unique. A randomly selected lottery number will be issued with the confirmation of entry.
8. All lottery entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £4 per draw does not guarantee that they will win any prize.
9. Full payment for each lottery qualifier entry must be received either in the form of cash or cleared funds before the lottery number can be entered into the draw. Only entries for which full payment has been received, either in the form of cash or cleared funds, is eligible to win a prize.
10. All draws for prizes will be conducted by our internal Lottery Manager, using Gambling Commission approved, and independently tested, Random Number Generator (RNG) software.
11. There will be 12 guaranteed monthly cash prize winners, plus one bonus prize, although additional prizes could be offered from time to time.
12. Prizes are guaranteed to be won each month, because only members who have paid in advance and are therefore in credit are included in the draw, which takes place every last Friday of the month.
13. A list of winners will be published on our website www.haltonhaven.org.uk each month. Alternatively, you can request a printed copy by calling us on 01928 712 728.
14. If a cash prize is awarded, this will be made by cheque in the name of the entrant only.
15. All prize winners will be notified by letter within 7 days of the draw date.
16. By accepting a prize the Hospice reserve the right to publish your residential area/town and first part of your postcode on the website.
17. Halton Haven Hospice may occasionally wish to further publicise wins and may contact any winner to ask them to take part in additional promotional activity, with the permission of the winner.
18. All entrants are solely responsible for providing Halton Haven Hospice with their accurate and up to date contact details and Halton Haven Hospice will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an

entrant changes their contact details, they will be solely responsible for advising Halton Haven Hospice of the change.

19. Halton Haven Hospice is committed to protecting members' privacy. Data that is collected from members is used lawfully in accordance with General Data Protection Regulation and the Data Protection Act 2018 and is used solely by the hospice to communicate with supporters. This may include lottery payment queries, informing winners that they have won a prize, sending newsletters, and other events and mailings.
20. Any member has the right to access the information held about them. To obtain this information, please contact the hospice Data Protection Officer on dpo@haltonhaven.co.uk.
21. Lottery membership can be cancelled at any time by notifying Halton Haven Hospice in writing, by phone or via email.
22. Any complaints relating to the lottery should be sent in writing to: Halton Haven Hospice, Lottery Manager, Barnfield Avenue, Murdishaw, Runcorn, Cheshire, WA7 6EP, or via email to lottery@haltonhaven.co.uk giving full details of the complaint and any supporting documentation.
23. In the event of any dispute regarding the way Halton Haven Hospice Lottery is conducted, in the first instance, our Lottery Manager will endeavour to rectify and resolve the complaint. In the event that the complaint is not resolved, Halton Haven Hospice will then try to resolve the complaint. In the event that the complaint is still not resolved to the satisfaction of the complainant the matter will be referred to IBAS (Independent Betting Adjudication Service), an independent third party, in order that they can make a judgement.
24. Halton Haven Hospice lottery reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these terms and conditions.
25. The person responsible for the promotion of the lottery is Ms Vivienne Culleton.
26. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and Halton Haven Hospice.
27. Halton Haven Hospice shall not be liable to any lottery member for any loss or damage suffered or arising from:
 - Any delays or failures in the postal service or other delivery methods used by Halton Haven Hospice or the lottery member from time to time.
 - Any delays or failures in any software or other systems used by Halton Haven Hospice.
 - Any delays or failures in the Banking system used by Halton Haven Hospice or the member.
 - Any refusal by Halton Haven Hospice to accept registration of an individual as a member or the cancellation of a member.
 - Any failure to enter a chance into the draw due to not being able to match reference or if a bank has changed a reference.
 - Any event beyond the reasonable control of Halton Haven Hospice.
28. Participation in Halton Haven Hospice lottery is a form of gambling. Participants are encouraged to gamble sensibly. If you feel you have a problem with gambling, we recommend you visit the Gamble Aware website (www.gambleaware.co.uk) or call the GamCare National Helpline on 0808 8020 133.
29. Each member should retain a copy of these Terms and Conditions for their reference.

30. Halton Haven reserves the right to amend these terms and conditions at any time. If Halton Haven Hospice does this, it will publish the amended terms and conditions on the hospice website.
31. A copy of these terms and conditions may also be obtained by sending a stamped addressed envelope to: Lottery Manager, Halton Haven Hospice, Barnfield Avenue, Murdishaw, Runcorn, Cheshire, WA7 6EP.
32. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and Halton Haven Hospice and all entrants hereby submit to the exclusive jurisdiction of the English courts.

Halton Haven Hospice is a company limited by guarantee registered in England & Wales under number 2397402. Registered as a charity under number 702654. *Registered Lottery Office:* Halton Haven Hospice, Barnfield Avenue, Murdishaw, Runcorn, WA7 6EP.

Licensed and regulated by Halton Borough Council. Licence No. SL0112 *Promoter:* Ms Vivienne Culleton. Players must be 16 or over to play. Underage Gambling is an offence.